



## **Managing Up in a Hybrid Environment**

### **Overview**

Effectively “managing up” isn’t just important for your career—it can also ensure you and your team get the resources and support it needs to make projects a success. However, managing up in a hybrid environment can prove difficult especially if you spend all or part of your week only communicating with your manager via phone and video. Whether in person or working remotely, success comes from aligning your priorities and efforts with your manager’s expectations and objectives and understanding how your contributions impact the company’s top and bottom lines.

This course will provide tips and techniques to develop a better relationship with your boss, ensure your successes are noted, and your opinions considered more effectively.

### **Learning Objectives:**

- Understand the purpose and intent of managing up
- Take the initiative – Communicating with your manager
- Tailor your approach to align with your manager
- Share your success, needs, and goals
- How to persuade and influence people
- Learn how to manage emotions