

# CRISIS INTERVENTION & NON-VIOLENT CRISIS INTERVENTION

Gain a better understanding of applied crisis theory



Elevate's ***Crisis Intervention & Non-Violent Crisis Intervention*** is designed to teach participants how to effectively avert and handle a crisis. Using theory and practical application participants will learn strategies and techniques to recognize and de-escalate a crisis without the use of coercion. Learners will walk away with a better understanding and foundational skills to respond to and identify crisis situations. This course is eligible for 3 CEU credit hours.

**Class Format**  
On-site/virtual

## CALL TODAY!

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**ELEVATE**



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## LEARNING OBJECTIVES

- Understand crisis intervention from a historical and modern-day perspective
- Identify the three types of crises and recognize what they look like in the workplace
- Identify the four phases of crisis and how they evolve
- Recognize the two types of crises and how to respond
- How to utilize the cycle of non-violent intervention to de-escalate a crisis