

DEALING WITH A DIFFICULT WORKFORCE

COMMUNICATION
SKILLS

Class Format:

On-site & Virtual

Sometimes an entire division or pocket of the workforce can prove difficult for managers and supervisors. What do you do when the problem extends beyond a single individual? Elevate trainers and coaches will help managers identify the root of the problem and the best ways to address it without inflaming tensions. This can lie in behavior clashes, unfair workload, communication problems, or other underlying issues. By taking a comprehensive approach, participants will learn how to uncover and meet the problem head-on in a way that satisfies all parties.

IN THIS COURSE, YOU WILL:

- Learn how to pinpoint and deal with the most difficult types of people
- Learn how to manage your emotions under pressure
- Learn how to go from conflict to resolution
- Learn how to stand up to bullies



**ENROLL
TODAY!**

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